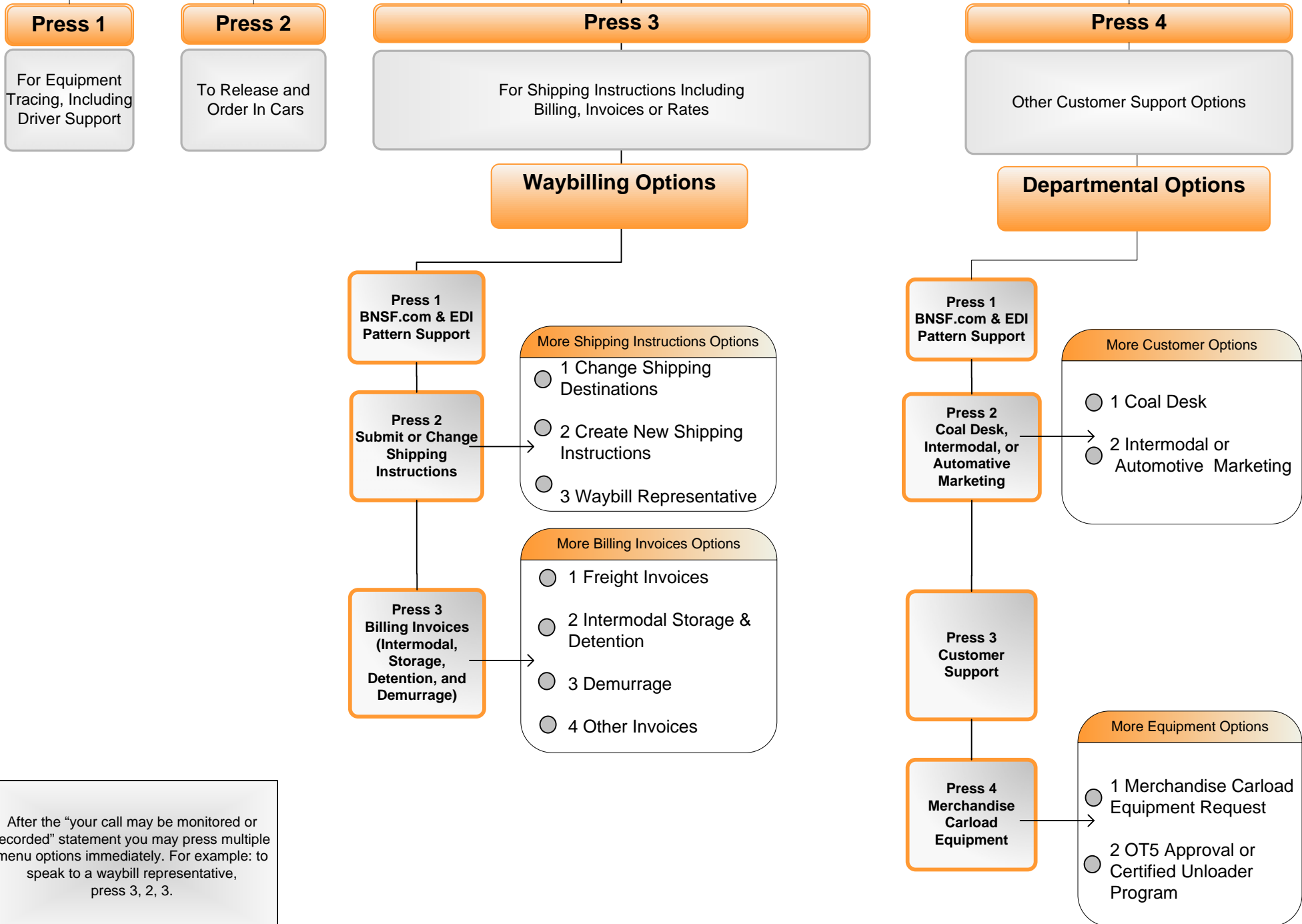


**BNSF Railway by Phone**  
888-428-2673



After the "your call may be monitored or recorded" statement you may press multiple menu options immediately. For example: to speak to a waybill representative, press 3, 2, 3.